

NOV 12 2004

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Fax Number:

1-703-305-7687

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Message:

Appl. No.: 09/742,719

Confirmation No.: 7753

Applicant(s): Daniel J. Thompson

Filed: December 21, 2000

Art Unit: 3623

Examiner: Meinecke Diaz, Susanna M.

Title: METHOD, SYSTEM, AND COMPUTER SOFTWARE PROGRAM
PRODUCT FOR ANALYZING THE EFFICIENCY OF A COMPLEX
PROCESS

Docket No.: 043517/203984

Customer No.: 00826

Please see the attached Response to Requirement for Information (5 pages) in reference to the
above-identified patent application.

Number of Pages: (including cover page) **6****IF NOT RECEIVED PROPERLY, PLEASE NOTIFY US IMMEDIATELY AT Kevin Lyn.**

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO REQUIREMENT FOR INFORMATION UNDER 37 CFR §1.105

Sir:

In response to the Office Action dated September 14, 2004, please amend the above-identified application as follows:

Remarks/Arguments begin on page 2 of this paper.

RTA01/2168826v1